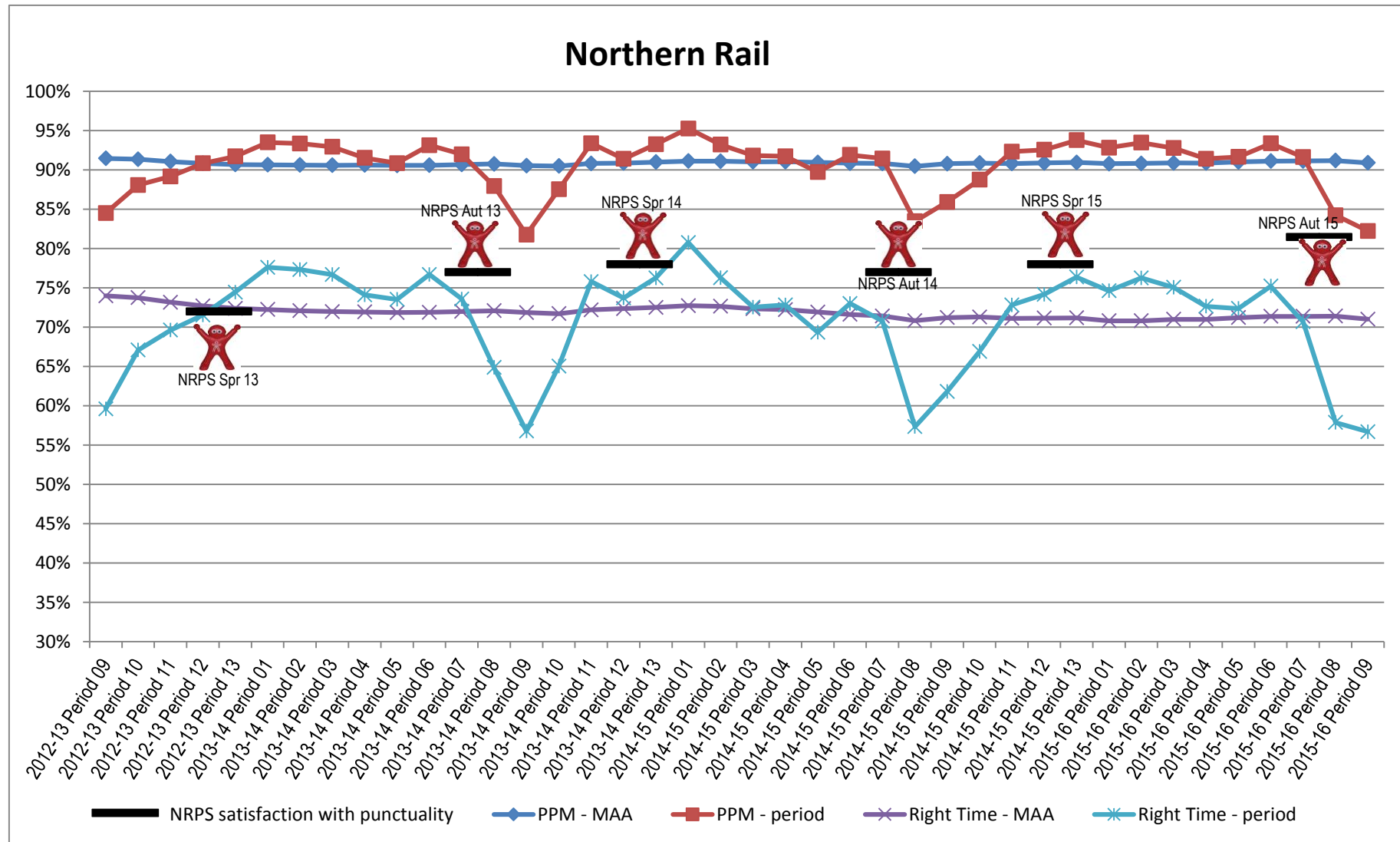
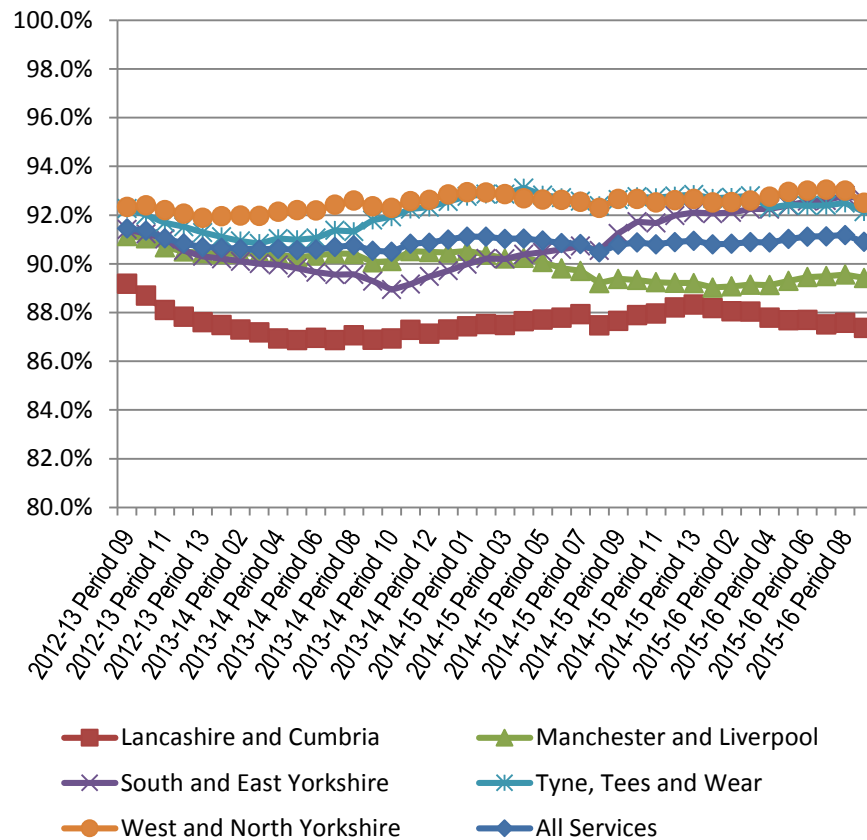


## Performance and Satisfaction: Northern Rail



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**Northern Rail**  
PPM - Moving Annual Average



**Northern Rail**  
Cancellations and Significant Lateness (MAA)

